

Arcoro Talent Release Notes

April 2022

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Release Overview

Arcoro is excited to announce the April release for our customers and partners. This release provides new features and enhancements to existing functionality for Arcoro Applicant Tracking System and Talent modules. This document will describe the software updates and provide details to help you get started with these enhancements.

Enhancements

Candidate Pool Search

Search functionality has been added to the Candidate Pool Search. You will now have the option to search by phone number and email address.

Phone Number

Full or Partial phone number search now returns candidates that have that number in their contact information. This works for all three phone numbers (Main, Alt1 and Alt2) in that area. When using special characters (dashes, parentheses, space) the candidates will not return.

- For Partial searches, you must put the first part of the phone number and then enter the wildcard '*'. Other partial searches will not return search results.
Example Phone Number: 7423578961
 - 742* Works
 - 357* Does not work
 - *357* Does not work
 - *8961 Does not work
- If there is a sequence of numbers tied to a candidate's full text index that is not part of their contact information and it matches the number being searched, that candidate will be in the results list even though their listed phone number is different. This matches the current behavior in the Candidate Pool Search.

Email Address

Full or Partial Email search now returns candidates that have that email address in their contact information.

- Partial Emails must be the first part of the email followed by a wildcard '*' for the search to work.
- Emails must be unique to each candidate's contact info. If it is not, the latest information candidate will overwrite the previous candidate's data. This behavior will only be present if more than one candidate is using the same email address when applying.

Talent Import – Core HR to Talent

The Core HR to Talent import will now be sent every four hours. Previously this was sent every 24 hours. This will allow your new hires to transfer from Core HR to Talent on a more frequent basis. The file will continue to function the same, and you will still receive errors should the file not pass if you have those enabled.

Please note that because the frequency of the file is increasing to four hours, the errors will be sent to you on a more frequent basis as well allowing you to be notified should an error occur preventing the new hire from passing from Core HR to Talent.

Email Update

Emails sent from the following modules have been updated to donotreply@arcoro.com (previously donotreply@birddoghr.com).

- Applicant Tracking System
- Onboarding
- Talent (Learning Management & Performance)
- Arcoro Hosted Job Boards
 - AGC of Iowa
 - Construction Career Board
 - MEP
 - Arcoro Jobs
 - Arcoro Engineering Jobs

When a user of the above noted modules sends an email it will send from donotreply@arcoro.com.

While this email update will correct the reference to birddoghr.com, it does not address the alternate email feature. Our development team is focused on a new approach with the goal of delivering the alternate email as soon as possible.

Supported Browsers

The Arcoro platform is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

Arcoro views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for Arcoro to test against every possible combination.

To help focus our efforts and support Infinity HR, CBIZ, and Totem Tools mobile apps, only the following versions of the iOS and Android operating systems will be supported moving forward from version 1.0.17:

- iOS: The latest public version and up to one previous version
- Android: The latest public version and up to two previous versions

Devices already in use?

- If you or your employees are already using our mobile app on older operating systems than listed above, those copies may still work, but will not receive any updates until you update your operating system to the latest supported version(s)

New users with an old operating system?

- For Android users with older versions of the Android operating system that are new to our mobile app, they will only be able to install the latest compatible version for their operating system version
- For iOS users with older versions of iOS that are new to our mobile app, they will not be able to install the app until they have updated iOS to the latest supported version(s)

Technical Support

For technical assistance for any of our modules, contact our support staff at:

Phone: 1-877-252-2168

Web: support.arcoro.com

Email: support@arcoro.com

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