

October 2021 Release Notes

October 21, 2021

Applicant Tracking
Onboarding
Learning Management
Performance Management

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Indeed Apply and Application Enhancements

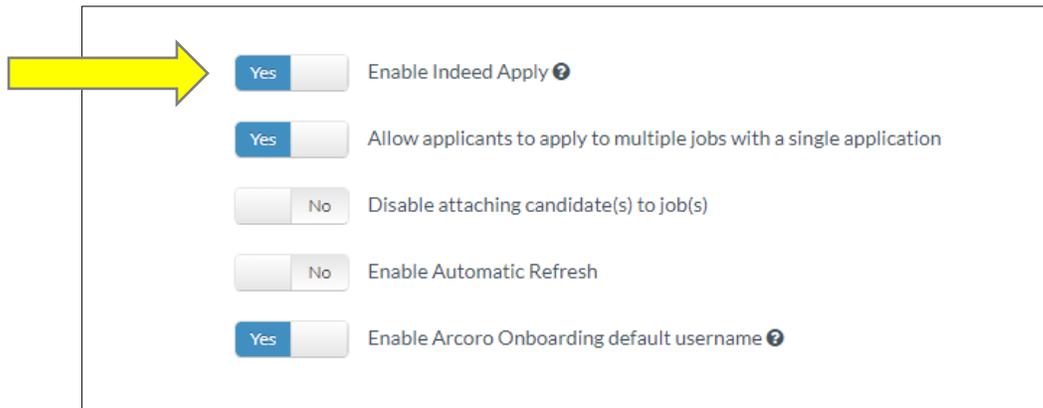


Arcoro understands the importance of finding qualified applicants when hiring needs arise. To help in this process, we are making enhancements to the **Indeed Apply** integration allowing candidates to apply in one-step without leaving Indeed.com, ensuring their job application is captured in a timely manner. These updates will be launched to customers in the upcoming product release on **October 21, 2021**.

- To take advantage of the new enhancements please note: All new jobs posted after 10/21/2021, no action will be needed.
- All current, active jobs that are posted to Indeed and have the 'Enable Indeed Apply' will need to be closed and reposted for the job to take advantage of the new features.

To turn on Indeed Apply, follow the navigation below:

Applicant Tracking>>Administration>>Account Information>>Enable Indeed Apply>>Toggle to Yes



As part of this enhancement, and to keep the application process fast for applicants, Arcoro had to comply with the Indeed Apply application length limits. To meet these new requirements, two additional enhancements are included in this release:

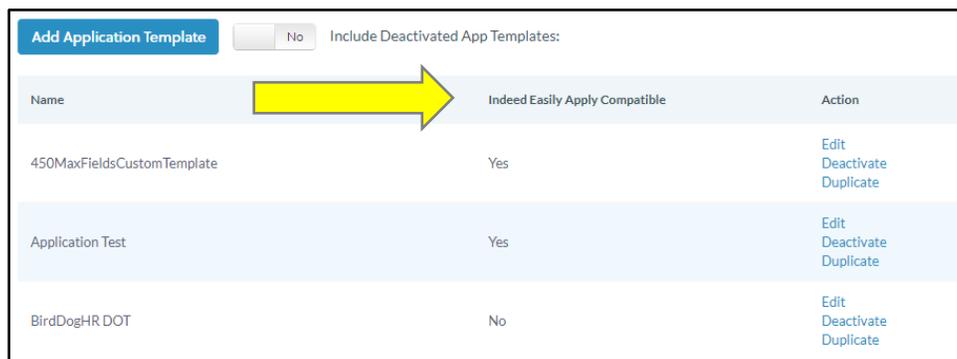
1. A new warning message and column has been added to the App Template section of the ATS to identify existing or new custom application templates that exceed Indeed's limit; and
2. Changes to the Arcoro Default Application Template has been made.

These additional enhancements are explained further below.

Indeed Easily Apply Compatibility Messaging

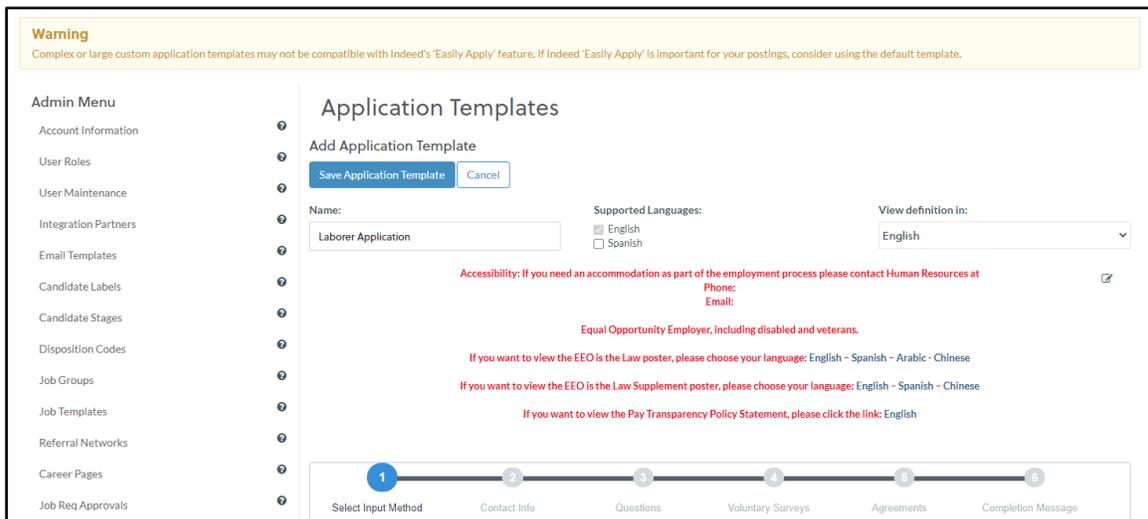
Existing or new custom application templates exceeding Indeed's limit will need questions or sections removed to qualify for the one step apply process. This includes the Arcoro DOT application.

An ATS Admin can quickly identify an application's compatibility by viewing their list of custom applications located at Applicant Tracking>>Administration>>App Templates.



Name	Indeed Easily Apply Compatible	Action
450MaxFieldsCustomTemplate	Yes	Edit Deactivate Duplicate
Application Test	Yes	Edit Deactivate Duplicate
BirdDogHR.DOT	No	Edit Deactivate Duplicate

Upon Edit or Save of a custom application, the ATS Admin will be prompted with a warning message until questions or sections have been removed and the application length limit has been met.



Warning
Complex or large custom application templates may not be compatible with Indeed's 'Easily Apply' feature. If Indeed 'Easily Apply' is important for your postings, consider using the default template.

Admin Menu

- Account Information
- User Roles
- User Maintenance
- Integration Partners
- Email Templates
- Candidate Labels
- Candidate Stages
- Disposition Codes
- Job Groups
- Job Templates
- Referral Networks
- Career Pages
- Job Req Approvals

Application Templates

Add Application Template

Save Application Template Cancel

Name: Laborer Application

Supported Languages: English Spanish

View definition in: English

Accessibility: If you need an accommodation as part of the employment process please contact Human Resources at
Phone:
Email:

Equal Opportunity Employer, including disabled and veterans.

If you want to view the EEO is the Law poster, please choose your language: English - Spanish - Arabic - Chinese

If you want to view the EEO is the Law Supplement poster, please choose your language: English - Spanish - Chinese

If you want to view the Pay Transparency Policy Statement, please click the link: English

1 2 3 4 5 6

Select Input Method Contact Info Questions Voluntary Surveys Agreements Completion Message

ATS users posting a new job will also receive a warning message if a custom application selected will not qualify for the one step apply process.

If modifications are not made to application and the Enable Indeed Apply feature is marked as 'Yes', the applicant may experience additional steps when applying for a posting via Indeed.

Default Application Updates

To further improve the candidate experience on Indeed, company career sites and other job distribution sources, the Arcoro default application has been shortened to reduce the time it takes to complete. Application information typically not provided by applicants such as their previous supervisor's phone or social media links have been removed from the default application. ATS Admins may still create custom application templates if additional information is required to be collected by their company. Custom application templates can be created at Applicant Tracking>>Administration>>App Templates.

Job Seeker Source

To enhance source tracking of candidates applying with the updated Arcoro default application, a new applicant job seeker source question has been added. The below new question will appear on the default application with the following responses for required selection by the applicant.

How did you learn about this position?

- Advertisement
- Company Website
- Current Employee
- Job Board
- Job Fair
- Other

Please specify:

Indeed page

Question responses are not configurable on the default application. Applicant responses to this new question can be found on the following standard reports:

- Applicant Defined Source Analytics Report
- Applicant Log Report

[Click Here](#) to view the changes to the default application.

IMPORTANT - Changes to the default application will be reflected on all NEW jobs posted after the 10.21.21 release, as well as CURRENT ACTIVE jobs that remain open after the 10.21.21 release if the Arcoro Default Application template is being used for the posting (previously named BirdDogHR Default Application template). ATS Admins may want to close and repost ACTIVE jobs following the release if there are compliance concerns with their application processes.

Refer to the [10.21.21 Release Q&A](#) to answer common questions related to this release.

Supported Browsers

The Arcoro platform is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*

Apple Safari

Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

Arcoro views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for Arcoro to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

Visit [Support Central](#), Arcoro's new centralized resource for How-to Guides, Updates, and Live Support. Email: support@arcoro.com

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