

2020.3 Release Notes

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Release Overview

BirdDogHR is excited to announce the 2020.3 release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Customer Success Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.

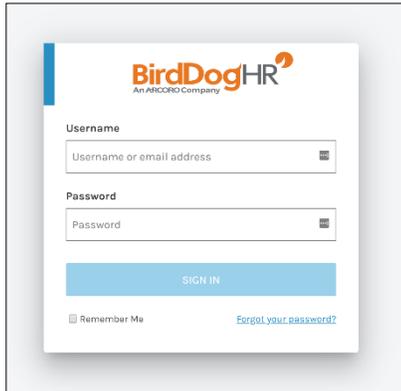
Enhancements

These enhancements allow customers who've purchased more than one Arcoro module to seamlessly sign in and easily navigate across the modules they have access to. Single module customers will see updates to sign in, first time user email messages and navigation.

Sign In

This release includes the following enhancement to the Sign In page:

When signing into BirdDogHR, you'll notice an updated look and feel to enter your username and password. Check out the new look below.



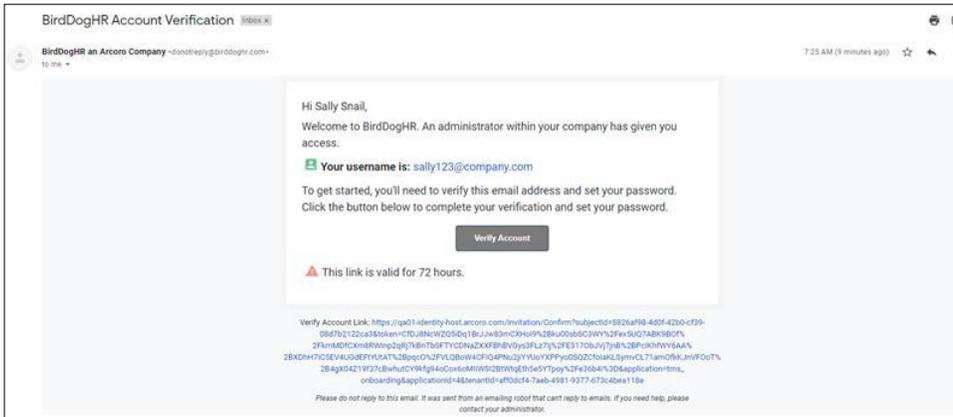
The screenshot shows the BirdDogHR sign-in page. At the top left is the BirdDogHR logo with the tagline 'An ARCORO Company'. Below the logo are two input fields: 'Username' with the placeholder text 'Username or email address' and 'Password'. Below these fields is a blue 'SIGN IN' button. At the bottom left is a 'Remember Me' checkbox, and at the bottom right is a link that says 'Forgot your password?'.

Users will continue to sign in using their current username and password.

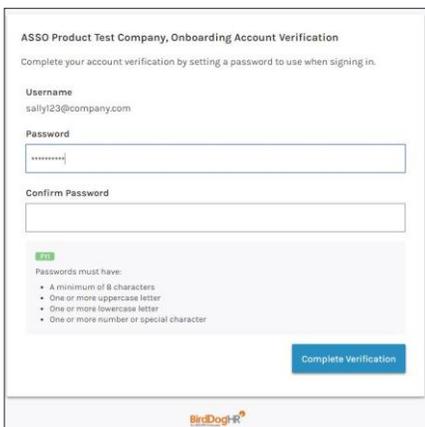
User Creation

This release also includes the following enhancements to the user creation:

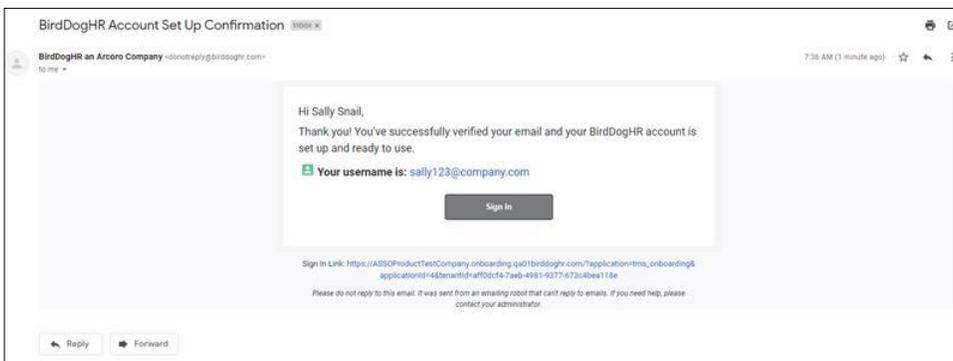
When adding new users to any of your BirdDogHR modules, users will now receive an email that includes their username (as before) and password link. This email message invites them to click the Verify Account to confirm their email address and to set their password.



Once they click Verify Account, they will be presented with the following screen where they should set their password following the password guidelines on the screen.



When users successfully set their password, they'll receive an email and on-screen confirmation and be able to sign into the system.



Note: If you add the same user to more than one BirdDogHR module, the user will only receive one email message with sign in information.

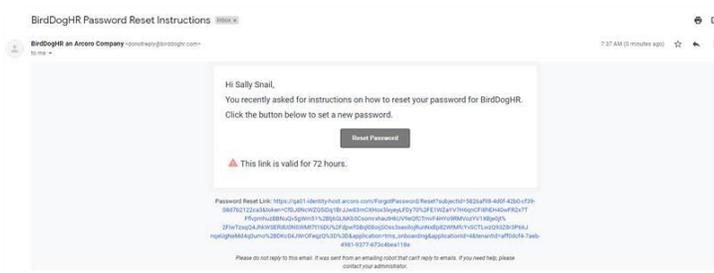
Password Management

This release also includes the following enhancements to the password change/reset process:

Forgot your password?

You'll find the Forgot your password? link on the sign in page. Users will click Forgot your password? and enter their username to receive an email with instructions to reset their password.

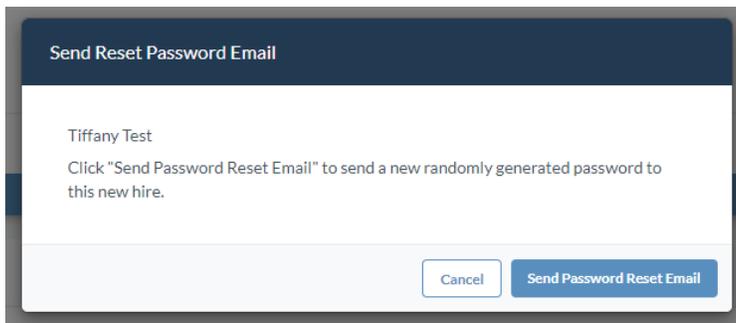
The user will receive an email with a link to create a new password. After clicking the link the user will enter their new password and confirm their password.



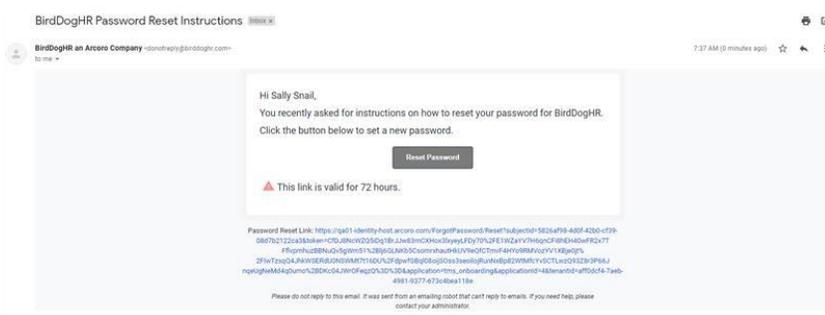
After the user has successfully reset their password, they will see a confirmation message.

Reset Password

You'll find Reset password options throughout the BirdDogHR modules. Admins can continue to trigger the reset password process throughout the BirdDogHR modules. Updates to this process include a change in the email password flow. Users will select reset password and an email will be sent to the user's email address.

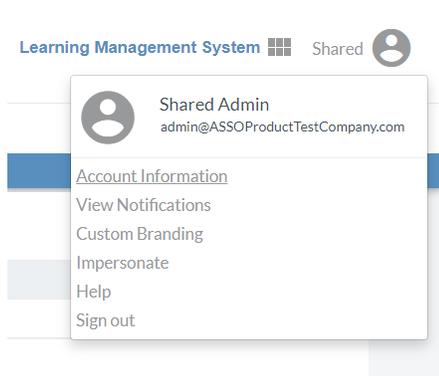


User's will select the link and follow the password setup process to reset their password.



User Change Password

Users in the Talent module will continue to be able to change their password in the Account Information tab in the User Profile dropdown.



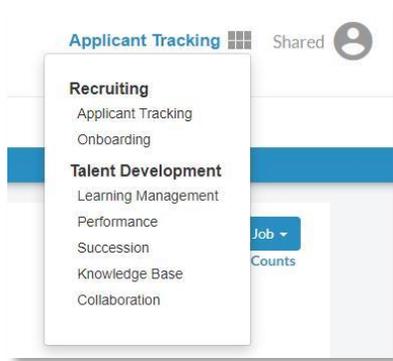
Other modules will be updated with this functionality in a future release.

Navigation

This release also includes the following enhancement to the module navigation:

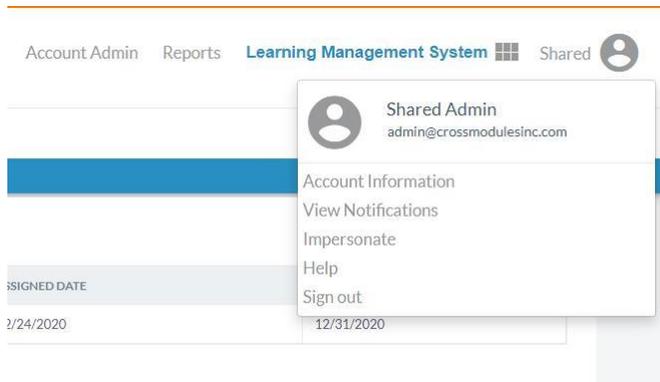
Main Module Navigation

You'll find the module navigation is still in the upper right corner next to your name and avatar picture. Now, when you expand, you will see a clean categorized list of modules.



User Profile

Help is now available under your user profile.



Learning & Performance Modules

This release includes the following enhancement to the Learning & Performance module:

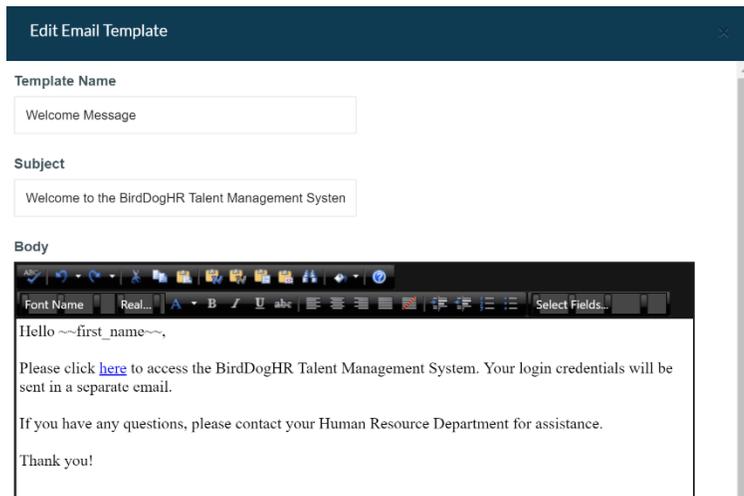
Navigation

As part of the navigation change, you'll notice Learning and Performance module navigation updates. Account Admin and Reports are now conveniently located in line with the main module navigation menu. They will remain accessible while you navigate throughout the Learning or Performance modules.



Learning Welcome Message

The customizable Learning Welcome Message has been updated to include new default content and to trigger a secondary email message with the user's username and password link.



Additional Enhancements

This release includes the following minor enhancements:

Enhancement	Description
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Learning Reset Password Customizable Email Template	This email template has been removed. A default standardized reset email message will be sent.
Onboarding import	Location is now a required field

Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

For technical assistance for any of our modules, contact support staff at:

Phone: 1-877-252-2168

Web: <http://support.birddoghr.com>

Email: customercare@birddoghr.com

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