

2020.1 Release Notes

January 30, 2020



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Release Overview

BirdDogHR is excited to announce the 2020.1 release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Customer Success Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.

Enhancements

Onboarding Modules

This release includes the following enhancement to the Onboarding modules:

Revised State Withholding Forms

The following state withholding forms were updated to the most recent version with patch releases on January 24th and 30th, 2020. If any additional states update their withholding forms, BirdDogHR will subsequently update their corresponding form(s) in Onboarding.

- Arizona
- Arkansas
- California
- Connecticut
- Delaware
- Georgia
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kentucky
- Maine
- Massachusetts
- Maryland
- Michigan
- Minnesota
- Mississippi
- Missouri
- Nebraska
- New York
- North Carolina
- Oregon
- Rhode Island
- South Carolina
- Wisconsin

New E-Verify Errors Report

A new “E-Verify Errors Report” was added to the onboarding system reports area. The report will display all E-Verify errors that occurred within a designated date range. This report will allow administrators to access E-Verify errors that may have occurred while a manager was completing a new hire.

E-Verify Errors

Date From: 5/1/2019 Date To: 1/23/2020

Showing 1 to 2 of 2 records. Display 10 records

NEW HIRE	EMAIL	STATUS	JOB TITLE	LOCATION	ASSIGNED TO	ERROR DATE	ERROR
Nathan Sall	test@test.com	InProgress	PM	California 01	BDHR QA QA Demo	12/4/2019	Case submitted to E-verify and received case status as - DHS CASE INCOMPLETE
Victor Barnes	test@test2.com	InProgress	QA	California 01	BDHR QA QA Demo	12/2/2019	The document selected is US passport. Document No should be between 6 and 9 alpha-numeric characters.

Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

For technical assistance for any of our modules, contact support staff at:

- **Phone: 1-877-252-2168**
- **Web:** <http://support.birddoghr.com>
- **Email:** customercare@birddoghr.com

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